

CUSTOMER SERVICE CONSULTANT

Perm to start as soon as possible
Salary for the first 6 months R6350 (Basic), after the 6 month probation R7125 (Basic) + Performance Bonus, Skills Bonus & Company Benefits
CBD Location, working hours would be shifts, candidates must be flexible.

Would you enjoy working for a stable corporate company? Be part of an amazing, growing team? And gain additional experience within an inbound customer service environment.

Your core responsibility will be to assist clients telephonically and via correspondence with all customer service queries. Ensure that the Service Levels of the call centre are met and maintained.

Minimum Requirements:

- Grade 12 or equivalent qualification
- Previous customer service minimum 6 months (travel and tourism preferable)
- Airline industry experience will be an added advantage
- Highly skilled computer literacy
- Highly articulate **GERMAN, DUTCH OR HEBREW speakers**
- Above average written and verbal skills
- Willing and able to work shifts
- ITC/CRIM Clear

Insert "Customer Service Consultant" in the subject line

Email CV to careers@wenzrecruitment.co.za Or Fax 086 622 0909.

Please only submit your CV once.

Should you not be contacted within 2 weeks of submission please assume that you were not successful.